# United Concordia Receives URAC Health Network Accreditation

HARRISBURG, Pa., April 11, 2013 /PRNewswire/ -- United Concordia, one of the nation's leading dental insurers, has received Health Network Accreditation from URAC, a Washington, DC-based health care accrediting organization.

"By achieving URAC's Health Network Accreditation, we ensure that key quality benchmarks are met for network management, provider credentialing, utilization management, quality management and improvement, and consumer protection," said James Bramson, D.D.S., United Concordia chief dental officer. "We are proud to join a select group of organizations nationwide that have worked to meet URAC's rigorous standards for quality and accountability."

URAC's Health Network Accreditation standards address a company's approach to ensuring appropriate patient protections have been established. This includes policies for confidentiality of patient information, informed consent, dispute resolution and other issues. The standards also cover staff structure and qualifications, quality improvement, information management, oversight of delegated functions, ethics, complaints and the case management process.

"URAC has a modular approach to accreditation that allows for a diverse range of health care organizations to apply for accreditation with the flexibility to achieve accreditation for a wide spectrum of managed care services," said William Vandervennet, URAC chief operating officer. "This approach adapts to the continuing evolution of the health care system. We applaud United Concordia on achieving URAC's Health Network Accreditation, which is a mark of distinction demonstrating a commitment to quality health care."

About United Concordia

United Concordia is a leading national dental carrier that delivers high-quality, cost-effective dental programs. Headquartered in Harrisburg, Pa., the company has more than six million members, a network of more than 98,700 unique dentists at 237,900 access points nationwide and is licensed in all 50 states, D.C. and Puerto Rico. United Concordia has a companywide commitment to superior customer service, which is evident in the design, implementation, administration and servicing of its dental benefits programs. For more information, visit www.UnitedConcordia.com.

About URAC

URAC, an independent, nonprofit organization, promotes health care quality through its accreditation, education and measurement programs. URAC offers a wide range of quality benchmarking programs and services that keep pace with the rapid changes in the health care system and provides a symbol of excellence for organizations to validate their commitment to quality and accountability. For more information, visit www.urac.org.

SOURCE United Concordia

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