United Concordia - Newsroom

United Concordia Dental has again received Health Network Accreditation from URAC, a Washington, DC-based health care accrediting organization.

“Our company has been URAC accredited since 2013, and we are pleased to continue this tradition of excellence through April 1, 2019,” said James Bramson, D.D.S., chief dental officer at United Concordia. “This reaccreditation demonstrates our commitment to employing industry best practices in provider network management, patient protections and all aspects of benefit administration. We are proud to be among a select group of organizations nationwide that have worked to meet URAC’s rigorous standards for quality and accountability.”

URAC's Health Network Accreditation standards address a company's approach to ensuring appropriate patient protections have been established. This includes policies for confidentiality of patient information, informed consent, dispute resolution and other issues. The standards also cover staff structure and qualifications, quality improvement, information management, oversight of delegated functions, ethics, complaints and the case management process.

“Today in health care, medical and dental carriers alike are asked to do more with less without sacrificing the quality of care we provide,” said Dr. Bramson. “United Concordia is focused on bringing the best wellness experience possible without added costs to our members, clients and business partners, and our URAC accreditation honors that commitment.”

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