

Our Mission...

Our mission is to be a national dental insurance company providing dental benefit solutions that create the best value for our customers, providers, employees, the communities we serve.

Our Vision...

Our vision is to be the dental industry leader by providing our customers with the best value in dental benefit programs through:

- Comprehensive dental networks and access to care
- Innovative products and services
- Competitive and fair pricing
- Outstanding service delivered by highly committed employees
- Commitment to improving members' oral health

Fast Facts About United Concordia...

- **Membership**—More than 6 million members¹
- **Network**—More than 94,200 unique dentists at 237,200 access points nationwide in the Alliance network¹
- **Employees**—More than 900 workers at 25 offices across the United States¹
- **Products**
 - A full range of PPO plan designs with a variety of funding and contribution options
 - UCWellness, a disease-specific benefit and education rider designed to help lower medical costs for members with diabetes
 - DHMO plans in select areas
 - Individual insurance products designed to meet the varying needs of the nation's uninsured
 - UCVisionSM plans in select areas
- **Experience & Financials**
 - More than 40 years of experience in group dental insurance¹
 - Revenues of more than \$1.8 billion in 2011¹
 - A– (Excellent) A.M. Best rating²
- **Endorsements & Certifications**
 - 2012 BenchmarkPortal Certified Call Center of Excellence
 - Information-security system certified by the Department of Defense³
- **Corporate Social Responsibility**
 - Awarded \$34,000 in scholarships to 8 schools last year¹
 - Coordinated delivery of nearly \$2.1 million in free dental services at 132 dental outreach programs in 2011¹

1. Based on United Concordia internal research & reports, 09/12. 2. A.M. Best November 2011 under review with negative implications. 3. Department of Defense Information Assurance Certification and Accreditation Process since 02/08.

United Concordia dental products are underwritten by one or more of the following subsidiaries of United Concordia Companies, Inc. (UCCI): United Concordia Insurance Company (UCIC) in AZ, CA, FL, TX, and WV; United Concordia Life and Health Insurance Company in PA; United Concordia Dental Plans, Inc.; United Concordia Dental Plans of Kentucky, Inc.; United Concordia Dental Plans of Pennsylvania, Inc.; United Concordia Dental Plans of California, Inc.; United Concordia Dental Plans of Texas, Inc. and United Concordia Dental Plans of the Midwest, Inc. UCIC is not licensed in AL, DE, DC, IL, KY, MD, MO, NJ, NY, NC, and PA. Not all products are available in all jurisdictions. United Concordia policies cover dental benefits only. For a complete listing of the products available in your area, visit www.UnitedConcordia.com. UCIC, California certificate of authority number 3739-0, is domiciled in AZ at its statutory address, 2198 East Camelback Road, Suite 260, Phoenix, AZ 85016. The administrative office of UCCI and/or its licensed corporate affiliates is located at 4401 Deer Path Road, Harrisburg, PA 17110.